

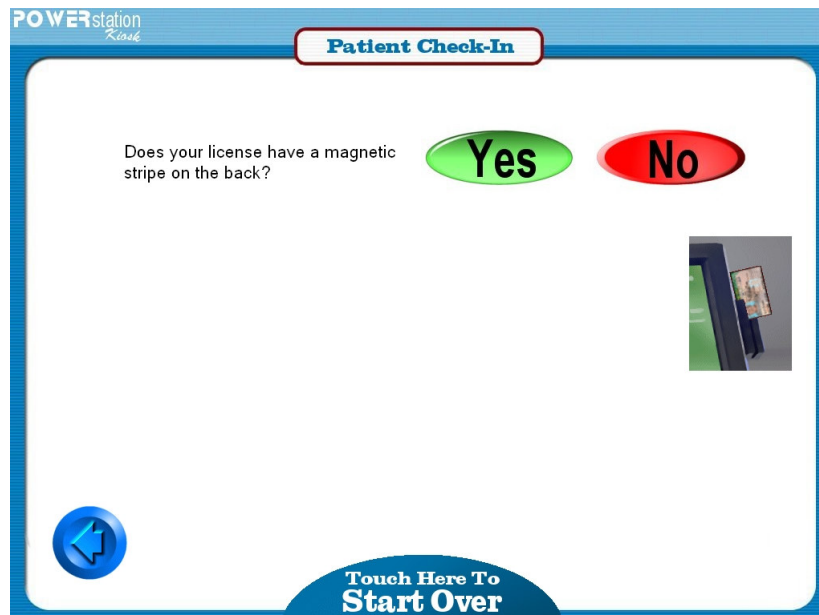
The Welcome Screen

This screen is on the kiosk when idle. Please note that all screens can have optional voice prompts to enhance patient instructions far more than possible with on-screen instructions.



Patient Identification Screen

A patient can scan a driver's license in the card scanner, swipe it with the magnetic card reader (if your state typically has magnetic stripes on the back of them), or manually enter their name and date of birth with the on-screen keyboard.



Identity Confirmation

Once data is retrieved from the license the demographic data is presented for confirmation. If the patient typed their name and DOB on the virtual keyboard the rest of the demographic is retrieved from the database or the patient is prompted to enter the data for a new registration.

POWERstation
Kiosk

Patient Check-In

Patient Information

First Name: ANDREW *	<input type="radio"/> MALE	Date of Birth: 9/5/1961 *
Last Name: KAPLAN *	<input type="radio"/> FEMALE	Home Phone: (954) 345-1234 *
Address Line #1: 9823 NW 53RD CT *		Mobile Phone:
Address Line #2: 		Social Security Number: 222-22-2222 *
City: CORAL SPRINGS *	State: FL *	Zip: 33076-2636 *

* = Required Data
Touch a Field to Change It

Touch Here To Start Over

Address Error

The software found an error in the address that the patient entered. The software can be configured to require validation in order to continue or simply log the error and allow the patient to continue (as shown here).

POWERstation
Kiosk

Patient Check-In

Default address: The address you entered was found but more information is needed (such as an apartment, suite, or box number) to match to a specific address.

Fix Continue

Touch Here To Start Over

Insurance Confirmation

A returning patient is prompted for changes in insurance by displaying the latest card on file for each insurance plan.

POWERstation
Kiosk

Patient Check-In

Is this still your primary insurance?

HUMANA INC.

HUMANA
Guidance when you need it most
www.humana.com

Open Access Plus

Subscriber: **ANDREW S KAPLAN** Coverage Type: **EMP**
Group Name: **UNICOMP CORPORATION OF AMERI** Group ID: **803462**
Member I.D.: Member Name: Effective Date
000935934 01 ANDREW S KAPLAN 02/01/2005

Ofc Visit Co-pay	ER Co-pay	Pharmacy Benefit
\$20/\$30\$	\$150	\$10/\$25/\$50/25%

Pharmacists: 1-800-865-8715,
ANSI BIN # 610649
PCN # 03190000

Yes

No

Touch Here To Start Over

Add Insurance Plan

If the patient only has 1 or 2 insurance plans they are prompted to add a secondary and/or tertiary plan.

POWERstation
Kiosk

Patient Check-In

Would you like to add a secondary insurance plan?

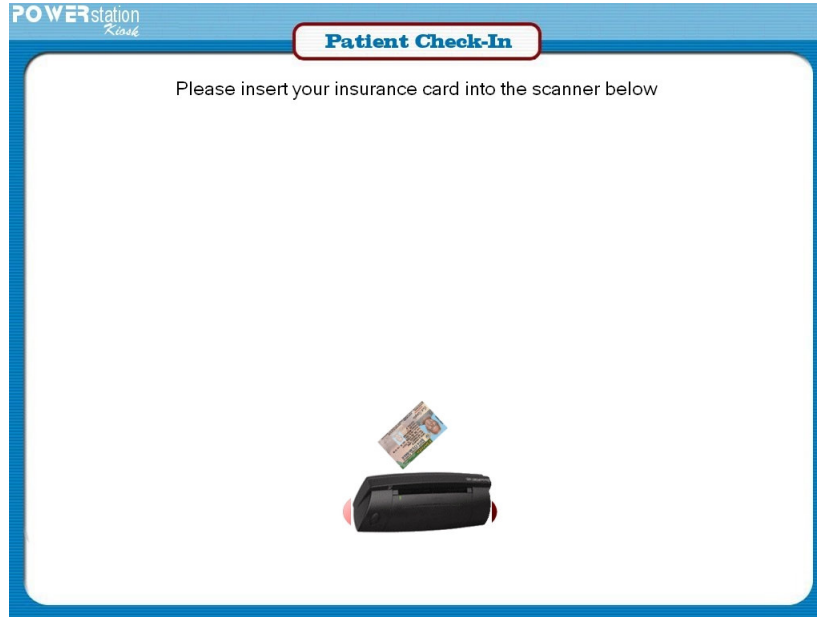
Yes

No

Touch Here To Start Over

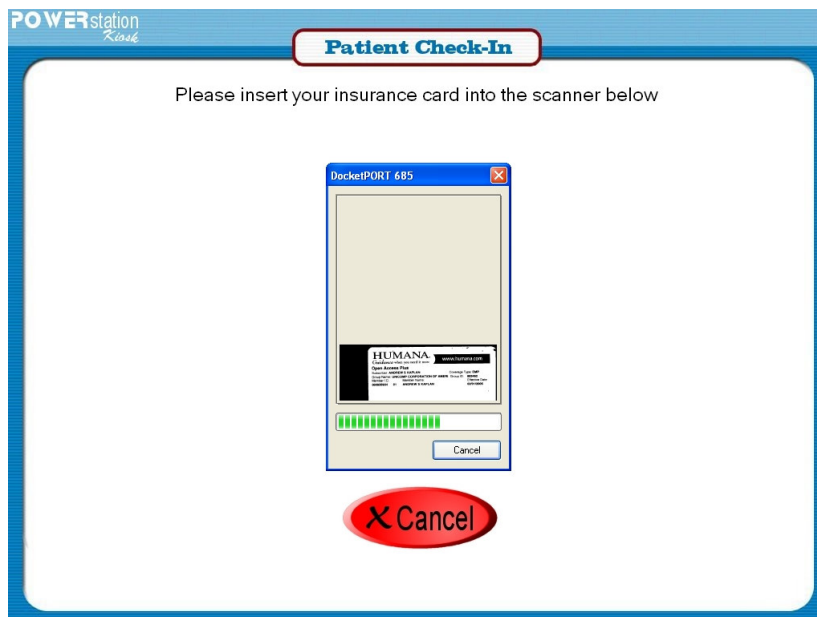
Scan New Insurance Card

An animated graphic shows the patient how to insert the insurance card when they are adding or changing insurance coverage.



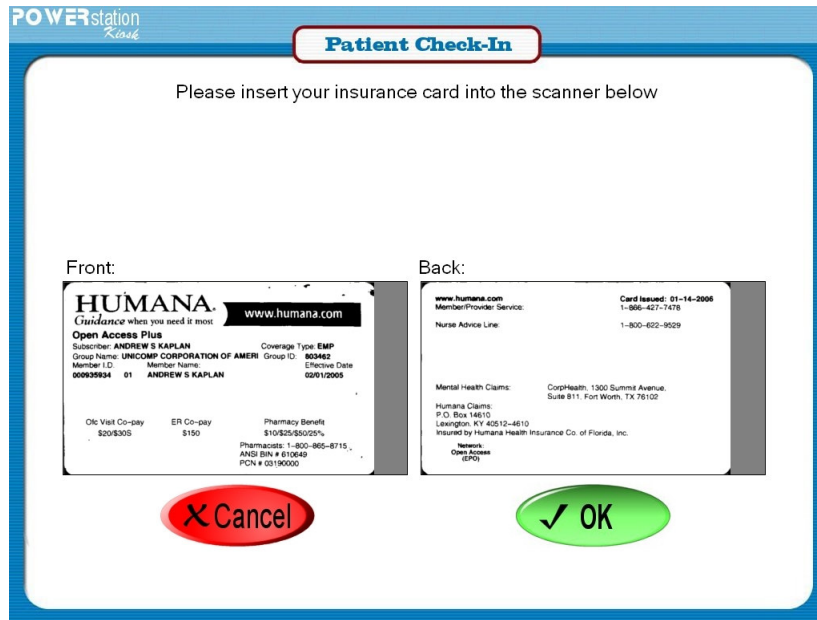
Card Scanning in Progress

The patient sees the card as it's being scanned. The scanner scans both sides of the card simultaneously in just a few seconds.



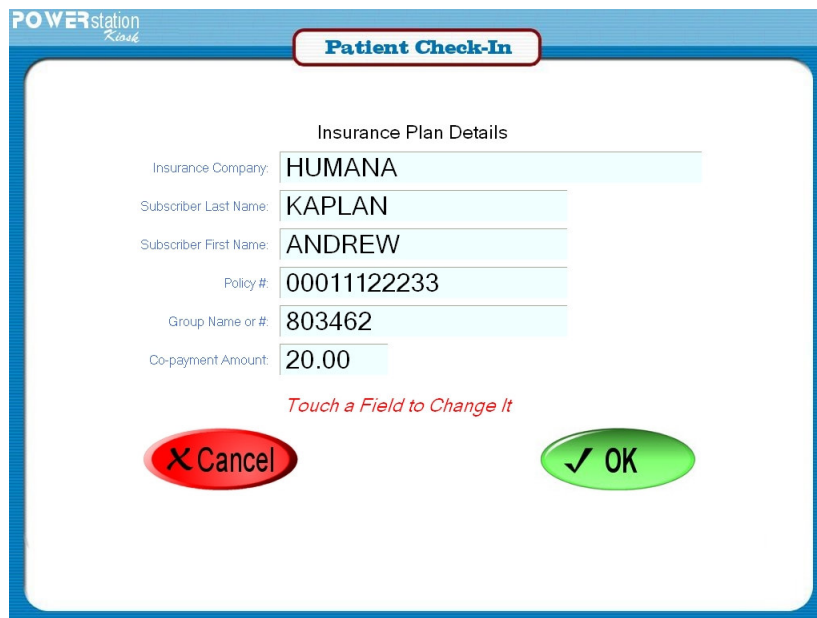
Scanning Confirmation

The patient sees the final product of the scan and has an opportunity to not accept the scan and do it again.



Confirm Insurance Information

If the card is recognized the patient simply has to confirm the data extracted from it using optical character recognition. Otherwise the patient must enter each of the data elements seen below with the on-screen keyboard. The system will walk the patient through each field in turn automatically.



Patient Signature Capture

The system tracks which forms require patient signatures and which of those forms have already been signed by the patient. If a form requiring a signature is not on file for the patient, the system pre-fills the data then allows the patient to read it on-screen and sign with a signature capture pad.

POWERstation Kiosk

Patient Check-In

Please Read and Sign on the Signature Pad Below the Screen

UNIVERSITY OF SOUTHERN CALIFORNIA
NOTICE OF PRIVACY PRACTICES

Please sign and date below to indicate that you have received a copy of this notice. Your signature simply acknowledges that you received a copy of this notice.

KAPLAN, ANDREW S

Print Name (Last, First, Middle Initial)

Andrew Kaplan

Signature

02/10/2009

Date

Signature Preview: *Andrew Kaplan*

Touch Here To Start Over

Payment Entry

The system will allow the patient to swipe a credit card for payment right at the kiosk and immediately process the card over the Internet. The default payment amount is calculated from the co-pay and balance due. The system can also print a receipt.

POWERstation Kiosk

Patient Check-In

Confirm/Change Amount to Pay Today,
then Swipe Your Credit Card

Amount: 20.00

Previous Balance: \$0.00
Today's Co-pay: \$20.00
Total Due: \$20.00

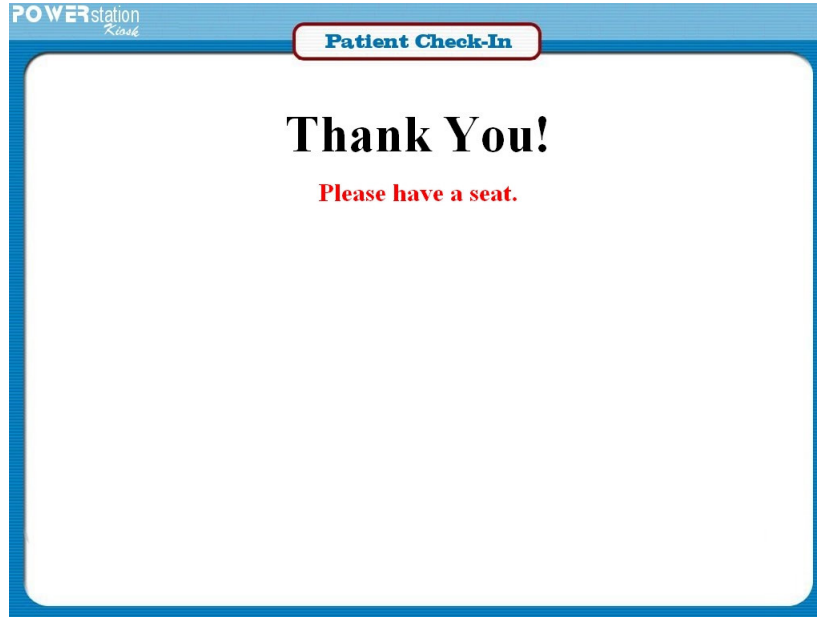
I Will Pay by Cash or Check

Sorry! I am unable to pay today.

Touch Here To Start Over

Final Screen

The patient will see one last screen to let them know the check-in/registration process is complete. This screen will automatically timeout after a few seconds (user configurable).



The screens on the following pages are not part of the normal workflow. They appear as needed to support data entry into patient demographic and insurance information fields.

Date



This is the screen a patient will see when a date entry is required.

POWERstation
Kiosk

Patient Check-In

When were you born?

January	0	0	19	0	0
February	1	1	20	1	1
March	2	2		2	2
April	3	3		3	3
May		4		4	4
June		5		5	5
July		6		6	6
August		7		7	7
September		8		8	8
October		9		9	9
November					
December					




Number or Currency

This screen pops up to allow the user to enter a numeric or dollar amount.



POWERstation
Kiosk

Patient Check-In

Copay Amount:

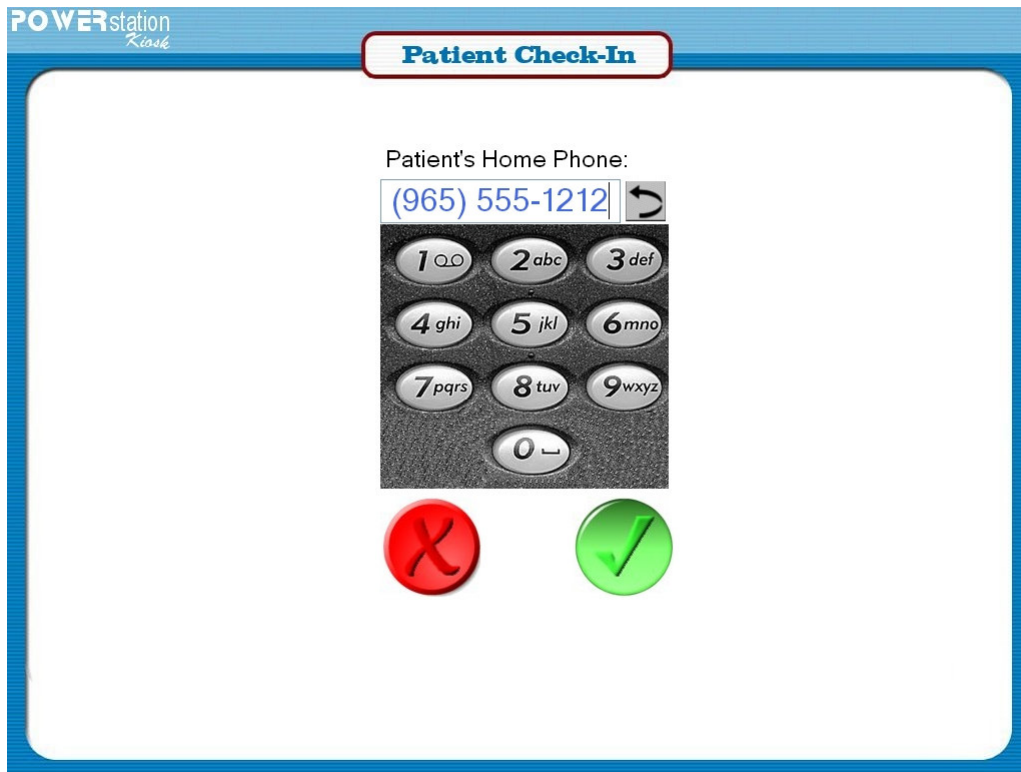


7	8	9
4	5	6
1	2	3
0	.	



Phone Number

This is the phone number entry screen.



Text Data Entry

For general purpose data entry the patient will see a virtual keyboard. The keys that are enabled (the lighter colored ones) will depend on the field for which data is being entered.

